

## Direct Debit payment Authorisation form for Child Care.

**Dear Parents** 

**Debitsuccess Pty Ltd** is a leading provider of payments services in Australia. The company will be processing your childcare payments on behalf of Good Samaritan Care. Bookings <u>will not</u> be accepted until you complete the **Debitsuccess** form attached. This is a compulsory payment method our centre uses.

Since 2009 Good Samaritan Care has phased out receiving cash payments. This was introduced due to many families not paying their fees on time, or not even paying fees in general.

**Debitsuccess** will automatically debit money out of your preferred bank account. You can select either your Savings/Cheque account or your Credit card account for fees to be deducted weekly or fortnightly.

**DISHONOURED PAYMENTS** If you have insufficient funds in your account your transaction will fail, which requires you to pay an additional bank cost of \$14.95. The failed transaction fee of \$14.95 will be debited from <u>your account</u> from **Debitsuccess**. This dishonour charge is <u>not</u> billed from Good Samaritan Care, it is billed from **Debitsuccess**.

If you select to use a Visa/MasterCard there will be a 2.35% surcharge. If you select to use a Amex/Diners there will be a 4.40% surcharge. Selecting your Savings or Cheque account will mean you only pay \$0.88 surcharge for each transaction.

There is a <u>once only</u> Administration fee is \$2.20 that will be deducted from your account the first time you use **Debitsuccess.** 

**Debitsuccess** will continue to use the payment information you have already provided when completing the previous company form our service used to use called EziDebit. To view the **Debitsuccess** Privacy policy, please visit www.debitsuccess.com.au/privacy-policy. You can also contact **Debitsuccess** at qkclients@debitsuccess.com or on 1800 956 959.

If you would like to speak with me, I am available on 9305 1959 or 0409 010 423 from 9.00am to 3pm Monday to Friday.

Thank you for your support.

Mrs M Margore

Mrs. Margaret Mangone Program Director